

Dayna Moncrief  
206-356-4013  
Daynaspetsitting@hotmail.com

## Client Agreement and Information

Primary Owner's Name: \_\_\_\_\_

Additional Owner's Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ Day Phone: \_\_\_\_\_

\_\_\_\_\_  
Evening Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

**Emergency Contact:** \_\_\_\_\_ Phone: \_\_\_\_\_

Veterinary Office Name: \_\_\_\_\_ Phone: \_\_\_\_\_

### **Please Read the Following Terms and Conditions Before Signing:**

I agree I have requested that Dayna Moncrief take care of my pet(s). I agree to pay all charges accrued for the services provided.

#### **Payment:**

Rates are per calendar day, regardless of pick up and drop off times. Rates are subject to change without notice. If a client returns early or changes drop off/pickup date, payment is due in full for the dates reserved plus any additional days and therefore there is no refund or credit issued.

I understand that payment is due, in full, at time of pick up. **Cash or local check only please.** If paying by check, make check payable to: Dayna Moncrief. There will be a service charge of \$20 for each returned check

Any payment that is more than 5 days overdue will incur a late fee of \$5 a day.

A deposit of 50% of total is required to reserve a spot. Deposit is non-refundable and is non-transferable to other reservations. Deposit does apply towards the pets stay. Spots are filled on a first come first serve basis upon the receipt of the deposit.

#### **Refund/Cancellation Policy: Please Initial**

Spots are limited and when a spot is reserved, Dayna Moncrief commits to having enough time available to serve the individual needs of each pet. That affects how many clients Dayna can take on. For that reason, Dayna Moncrief does NOT offer refunds or credits. \_\_\_\_\_ **(initial)**

If a client returns early or changes drop off/pickup date, payment is due in full for the dates reserved plus any additional days and therefore there is no refund or credit issued. \_\_\_\_\_ **(initial)**

Cancellation notice needs to be given ASAP, to allow time to fill spot. A 50% deposit is required to reserve a spot. All deposits are non-refundable and non-transferable to other reservations, regardless of when deposit was paid and when notice was given. Those clients that do not give a deposit, 50% of total will be added to the clients account when a cancellation occurs. \_\_\_\_\_ (initial)

**Health/Wellness:**

All pets must have their first series of vaccinations or titer test (pets are not required to be up to date on vaccinations, as services are holistically oriented), have a negative fecal within the past 6 months for first time clients, then annual thereafter, be non-aggressive and well socialized with other dogs and people, be flea-free, and be potty trained. Clients must confirm that pet is in good health and has had no contagious illnesses in the past 30 days of the reservation. Documentation/proof is required for vaccinations or titer test and negative fecal.

All pets will be checked for flea infestation. Dayna Moncrief reserves the right to give any pet a Capstar tablet. This tablet eliminates any fleas the pet may have and is safe to use even if the pet is already on a flea control program. There will be a \$10 charge for every tablet deemed necessary by Dayna Moncrief added to the bill.

Owners are required to supply their pets own food for the full length of stay. For those pets that are not supplied with enough food for their stay, Dayna Moncrief will either attempt to purchase the pets brand of food and charge the owners bill for the cost of food plus 10% or opt. to substitute with her own supply of food and charge the owner's bill \$5 per meal.

Owners are allowed and encouraged to bring their pets own toys, bedding, and any other items from home for the comfort of their pet. Dayna Moncrief cannot be responsible for the destruction of any items brought by the owner for their pet.

Photos or video footage may be taken of pets that are in the care of Dayna Moncrief. I give Dayna Moncrief permission for any resulting photos or video of my pet(s) to be used for advertising or educational material, understanding that the resulting photos or video are the sole property of Dayna Moncrief.

I authorize Dayna Moncrief to take my pet(s) in her vehicle for transportation, for joy riding, to park, beach or hikes, and any emergency situations. Dayna Moncrief shall not be held liable for loss or damage that may occur when my dog is traveling in a vehicle.

**Veterinary Care: Please Initial**

In an emergency situation, I give Dayna Moncrief permission to provide first aid and/or CPR to our pet(s) as a life-saving measure prior to transportation to a veterinarian. I understand that Dayna Moncrief cannot be held responsible for the results of first aid and/or CPR treatment. \_\_\_\_\_ (initial)

I give permission to Dayna Moncrief to approve veterinary treatment as deemed necessary for the pet's health and well-being. I will be solely responsible for payment and/or reimbursement of all charges incurred for such care and treatment, not to exceed \$ \_\_\_\_\_.

I authorize Dayna Moncrief to take my pet to any veterinary office of her choice for treatment. I understand that Dayna Moncrief cannot be held responsible for the results of veterinary treatment. Dayna Moncrief will make every effort to contact the owner and/or emergency contact if/when an emergency situation occurs.

\_\_\_\_\_ (initial)

I authorize the veterinarian to provide my pet(s) with veterinary care and to provide essential medical services without my consent.

I do \_\_\_\_\_ / do not \_\_\_\_\_ (check one) authorize intensive medical efforts for my pet(s).

In the event the attending veterinarian determines that my pet(s) is suffering and/or is incurably injured, I give my consent \_\_\_\_\_ / do not give my consent \_\_\_\_\_ (check one) for euthanasia.

If my pet(s) should die or is euthanized, I request that the body be: (check one)

retained until I return \_\_\_\_\_, be individually cremated \_\_\_\_\_, be communally cremated \_\_\_\_\_

and I agree to pay the fees for such service. \_\_\_\_\_ **(initial)**

**Late Arrival Policy: Please Initial**

When an appointment is set up, a specific amount of time is reserved especially for you. Dayna Moncrief requires all of that time to provide quality, individual attention. When you are late, it decreases Dayna's ability to accomplish this and disrupts all other daily activities and schedule. Dayna puts her trust in you that you will be on time for your scheduled appointment time.

Dayna understands that life sometimes interferes and provides a 15 minute grace period past the agreed appointment time. A call or text is greatly appreciated, if possible, if going to be late.

Out of respect for Dayna Moncrief's time and that of all other clients (2 legged and 4), Dayna Moncrief will assess a late fee of:

\$1.00 per minute, per dog after 15 minute grace period \_\_\_\_\_ **(initial)**

Late fees are payable by Cash upon arrival. Any unpaid fees will be added to the clients account.

If lateness becomes a frequent problem, Dayna Moncrief reserves the right to terminate a client without notice.

\_\_\_\_\_ **(initial)**

I certify that all owners of pet(s) have read, fully understand all the terms and conditions and agree to release Dayna Moncrief from all liability for loss, running away, theft, fire, illness or injuries, mild or severe, be inflicted upon or sustained by my pet, or other unavoidable causes while in the care of Dayna Moncrief.

This agreement has no time limit and is valid and enforceable starting on this date below for any and all future stays for our pet(s) with Dayna Moncrief.

I certify that all the information above is true and accurate and ALL owners listed above have signed below. I have read all the terms and conditions and agree to all terms and conditions set forth by Dayna Moncrief.

Owner's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Owner's Signature: \_\_\_\_\_ Date: \_\_\_\_\_